



European Commission
President-elect Mrs. Ursula von der Leyen
Berlaymont building (BERL)
Rue de la Loi 200
1040 Bruxelles

Brussels, 16th of September 2019

Dear Ms von der Leyen, dear President elect,

On behalf of Euroconsumers (a collaboration unit of consumer organisations in Belgium, Spain, Italy, Portugal and Brazil) we would like to congratulate you on the presentation of your new team of Commissioners. May this new European Commission be the start of a new beginning,... also when it comes to the Dieselgate scandal.

Dieselgate turns 4 this week. Indeed, it's already four years ago that the Dieselgate scandal exploded as it became clear that the Volkswagen group had misled their costumers for years by selling them cars that polluted way more NOx than promised. Unfortunately, there is no reason to celebrate, because even after four years affected consumers in Europe are still waiting for a compensation by the Volkswagen group. Four years ago the then European Commission was also still just at the beginning of its term. Hopes were high, but unfortunately they did not manage to get Volkswagen to compensate all affected European consumers.

On the occasion of this sad birthday, we would like to ask for your support to turn this black page, put an end to the emissions scandal and pressure Volkswagen to finally come through for their customers by giving them the compensation they are entitled to. It's time to start with a fresh sheet. Europa needs strong, successful companies. But, in our opinion, with power comes responsibility, and above all the need to respect consumers. If a company, no matter how big they are, breaches the law, they need to be respectful towards their customers and offer them an adequate and fair compensation.

We would like to offer you our most sincere wishes for a successful term as President and look forward to working closely on our common objective of developing and preserving consumer rights across the European Union.

Yours sincerely,



Ivo MECHELS
Executive Director
Euroconsumers



Marco PIERANI
Director Public Affairs and Media Relations
Euroconsumers



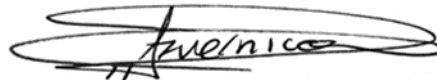
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